

NOVI

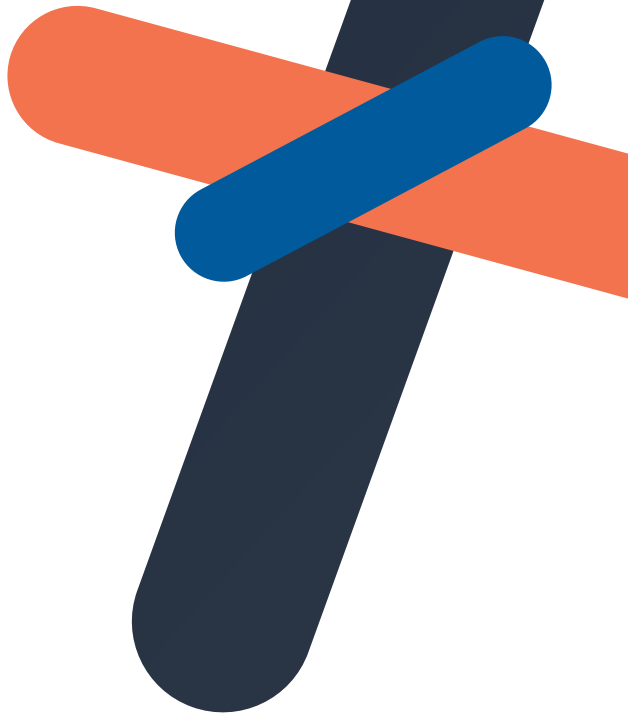
Technology for Business

Managed IT Services and Support



Our Managed Services

Tailored IT Solutions and Services



Managed Infrastructure

We deliver a tailored blend of implementation, support, monitoring and proactive onsite maintenance of your IT infrastructure. Our skilled engineers and reporting platforms keep you informed on the health and stability of your IT environment. Our unique approach delivers increased security, more reliable systems, higher availability and improved performance.



Managed Help Desk and Support

Novi provide a wide range of scalable remote support and helpdesk services. Our skilled and experienced engineers ensure fast resolution times to employees issues. Online access gives visibility into status of requests. Clients can upgrade to semi dedicated or dedicated engineers if required and onsite resources.



Managed IT Security

Novi can provide you with the expertise and solutions to protect your business from cyber security threats. With ransomware and other cyber attacks becoming more prevalent, Novi Cyber Security Monitoring will keep you informed of threats to your network and identify weaknesses that can be addressed. With constantly evolving attacks of increasing complexity and stricter regulatory requirements, businesses need specialised expertise. Novi's engineers are Cyber Security approved experts who will ensure your business, customers and data are safe.



Managed Cloud

Cloud environments can make a business more agile, enable innovation and allow them to grow efficiently. Every business is different, our cloud experts determine which cloud solution is best for your business – public, private or hybrid. We deliver ongoing support and management of your cloud setup to maintain security and ensure systems and services are optimised for your business needs.



Managed Disaster Recovery

For most businesses, the IT infrastructure is a critical component of keeping the business running. Protecting your business from unforeseen catastrophic events such as fire, flood and other disasters is crucial. Our Disaster Recovery experts will work with you to understand your business and its dependencies on applications, systems and underlying infrastructure.



Managed Network

Networks are a vital component of your infrastructure, they connect users with services and applications inside and outside your environment. Our network experts can help you monitor, manage and maximise the performance of your wired and wireless network environments.

Call us on +353 (0) 1 621 8633 or visit us online at novi.ie/services/managedservices